United States Department of Agriculture Office of the Chief Financial Officer Controller Operations Division Customer Liaison and Training Branch Customer Relations Section

COD Office Use Only:						
CONFIRMATION #:						
AMOUNT CHARGED TO CREDIT CARD \$						
ACCOUNTING CODE						

## **COURSE REGISTRATION**

Return this form via fax (504) 426-9782, at least 5 business days prior to the start of the session. Please confirm receipt of fax by contacting Customer Relations personnel at (504) 426-5471.

STUDENT INFORMATIO	N					
STUDENT NAME			AGENCY CODE	AGENCY NAME		
STUDENT OFFICE PHONE NUMBER			OFFICE FAX NUMBER			
STUDENT E-MAIL ADDRESS (REQUIRED)						
AGENCY POINT OF CONTACT NAME (POC) (REQUIRED)		POC OFFICE PHONE NUMBER		POC E-MAIL ADDRESS		
COURSE INFORMATION						
TRAINING LOCATION (CITY/STATE)						
COURSE NUMBER	COURSE NAME					
COURSE START DATE			COURSE END DATE			
PAYMENT INFORMATIO	N (to be compl	eted by cardho	lder)			
CREDIT CARD ACCOUNT NUMBER			EXPIRATION DATE			
CARDHOLDER NAME			CARDHOLDER PHONE I Number)	NUMBER (Area Code and	CARDHOLDER FAX NUMBER (Area Code and Number)	
BILLING STREET ADDRESS						
CITY			STATE		ZIP CODE	
E-MAIL ADDRESS (REQUIRED)						
AUTHORIZED CARDHOLDER SIGNATURE						

## **CANCELLATION POLICY**

## SCHEDULED TRAINING SESSIONS

An agency may cancel a student from a scheduled session up to one week before the start of the course. If we receive a cancellation less than 5 business days prior to the start of the session, the agency will be billed for that student. Substitutions can be made up to the first day of the session.

## **AGENCY REQUESTED SESSIONS**

Cost will be based upon the total number of students enrolled in session; credit card will be charged 1 week prior to start of session.

If a training session is scheduled at the request of an agency, the agency will be billed for the number of students agreed upon in the confirmation letter for that session. If an agency wishes to (1) cancel the entire session or (2) increase or decrease the number of students in the session, notification must be provided to COD, at least 5 business days prior to the start of the session. If the agency cancels the session less than 5 business days prior to the start of the session, the agency will be billed. The agency can make substitutions for the session at its own discretion.